

# CALIFORNIA PRISON HEALTH CARE SERVICES (CDCR – PLATA) CAREER EXECUTIVE ASSIGNMENT EXAMINATION ANNOUNCEMENT

California State Government supports equal opportunity to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, sexual orientation, medical condition or pregnancy. It is an objective of the State of California to achieve a drug-free work place. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing Civil Service, and the special trust placed in public servants.

| DEPARTMENT:        | CALIFORNIA PRISON HEALTH<br>CARE SERVICES (CDCR – PLATA)                          | RELEASE DATE:               | Tuesday, December 16, 2008 |
|--------------------|---|-----------------------------|----------------------------|
| POSITION<br>TITLE: | Chief, Clinical Quality and Support<br>Division (Pending SPB and DPA<br>Approval) | FINAL FILING DATE:          | Tuesday, December 30, 2008 |
| CEA LEVEL:         | CEA 3   | EXTENDED FINAL FILING DATE: |                            |
| SALARY<br>RANGE:   | \$ 8,594.00 - \$ 9,476.00 / Month   | BULLETIN ID:                | 12162008_2                 |

# POSITION DESCRIPTION

Under the general direction of the Chief Medical Officer, the Chief, Clinical Quality and Support Division serves as the chief policy maker and manager for multiple mission-critical evolving programs that have a major impact upon the health and safety of over 170,000 adult inmate-patients. The Clinical Quality and Support Division is responsible for screening new clinical, mental health and dental staff and verifying that all new hires have the education and experience to provide adequate patient care and do not have an established history of clinical misconduct. This division also oversees the peer review process that evaluates employees' clinical competence and addresses identified practice deficiencies.

Duties include, but are not limited to:

Serves as the chief policy maker for the Plata Health Care Services Clinical Quality and Support Division. Creates policies and procedures to ensure that all clinicians, mental health, and dental staff are properly licensed, do not have a history of misconduct, and have the education and experience to provide adequate patient care.

Creates and implements a strategic plan for the Clinical Quality and Support Division that implements the Receiver's Plan of Action as it pertains to professional practice activities.

Provides program and staff leadership within the Clinical Quality and Support Division. Oversees the development of infrastructure staff and management capacity to accomplish mission critical credentialing and peer review goals. Ensures that deliverables including policies, procedures, tools, and change management strategies result in effective statewide program administration.

Creatively applies a broad range of management techniques to resolve complex professional practice issues, develop policies, assign program priorities, and develop plans for the growth of professional practice activities.

Serves as the spokesperson for credentialing and peer review activities and has responsibility for

outreach and communication of program strategy, benefits, direction, issues and status.

Represents the program and Division at meetings with stakeholder groups, conferences, and other special forums, such as legislative or judicial proceedings.

Serves as an expert consultant on the Plata Support Division's professional practice activities, particularly as they relate to the Receiver's Plan of Action.

# MINIMUM QUALIFICATIONS

Applicants must meet the following minimum qualifications:

# **Either I**

Must be a State civil service employee with permanent civil service status.

### Or II

Must be a current or former employee of the Legislature for two or more consecutive years as defined in Government Code Section 18990.

#### Or III

Must be a non-elected exempt employee of the Executive Branch for two or more consecutive years (excluding those positions for which salaries are set by statute) as defined in Government Code Section 18992.

### KNOWLEDGE AND ABILITIES

Applicants must demonstrate the ability to perform high administrative and policy – influencing functions effectively. Such overall ability requires possession of most of the following more specific knowledge and abilities:

- (1) Knowledge of the organization and functions of California State Government including the organization and practices of the Legislature and the Executive Branch; principles, practices, and trends of public administration, organization, and management; techniques of organizing and motivating groups; program development and evaluation; methods of administrative problem solving; principles and practices of policy formulation and development; and personnel management techniques; the department's or agency's Equal Employment Opportunity Program objectives; and a manager's role in the Equal Employment Opportunity Program.
- (2) Ability to plan, organize, and direct the work of multidisciplinary professional and administrative staff; analyze administrative policies, organization, procedures and practices; integrate the activities of a diverse program to attain common goals; gain the confidence and support of top level administrators and advise them on a wide range of administrative matters; develop cooperative working relationships with representatives of all levels of government, the public, and the Legislature and Executive branches; analyze complex problems and recommend effective courses of action; and prepare and review reports; and effectively contribute to the department's or agency's Equal Employment Opportunity objectives.

These knowledge and abilities are expected to be obtained from the following kinds of experience with substantial participation in the formulation, operation and/or evaluation of program policies

(experience may have been paid or volunteer; in State service, other government settings, or in a private organization):

**CEA Level 1.** Supervisory/administrative experience in a line or staff activity, including the execution and/or evaluation of program policies.

**CEA Levels 2 and 3.** Broad administrative or program manager experience with substantial participation in the formulation, operation, and/or evaluation of program policies.

CEA Levels 4 and 5. Extensive managerial and program administrative experience which has included substantial responsibility for a combination of management functions such as program planning; policy formulation; organization coordination and control; and fiscal and personnel management. Where high technical professional qualifications are of primary importance in performing the duties of a given CEA position, then the above required experience may have been in a staff capacity exercising professional skills to influence and contribute to program, policy, and methods of providing those professional services. Primary examples are medical doctors and attorneys.

# **DESIRABLE QUALIFICATION(S)**

Strong leadership skills and demonstrated ability to think strategically and function effectively as a member of a top management team.

Ability to analyze complex problems and recommend and/or implement an effective course of action.

Well developed oral, written and interpersonal skills. The ability to interact and communicate effectively with top level administrators, staff, the public, other law enforcement and governmental agencies.

Knowledge of the California Prison Health Care's organization, goals, functions and policies; and an understanding of State administrative, legislative and budgetary procedures, and current management trends, including customer service, business organization and operations, and project management.

# **EXAMINATION INFORMATION**

A minimum rating of 70% must be attained to obtain list eligibility. Hiring interviews may be conducted with the most qualified candidates. All candidates will receive written notification of their examination results. The result of this examination will be used only to fill the position of Chief, Clinical Quality and Support Division (Pending SPB and DPA Approval), with the CALIFORNIA PRISON HEALTH CARE SERVICES (CDCR – PLATA). Applications will be retained for twelve months.

The results of this examination will be used only to fill this position.

#### FILING INSTRUCTIONS

# **Interested applicants must submit:**

• A State Application (Std. 678) and Resume.

# Applications must be submitted by the final filing date to:

CALIFORNIA PRISON HEALTH CARE SERVICES (CDCR – PLATA), Selection Services P.O. Box 4038, Suite 350, Sacramento, CA 95812-4038 Allison Sanjo | 916-445-1694 | allison.sanjo@cdcr.ca.gov

# ADDITIONAL INFORMATION

If you are personally delivering your application, you must do so between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday, on or before the final filling date to Plata Human Resources, located at 501 J Street, Suite 350, Sacramento, CA.

#### SPECIAL TESTING

If you have a disability and need special testing arrangements, mark the appropriate box in Part 2 of the "Examination Application." You will be contacted to make specific arrangements.

#### **GENERAL INFORMATION**

If you meet the requirements stated in this bulletin, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list. Your performance in the examination described on this bulletin will be compared with the performance of others who take this test, and all candidates who pass will be ranked according to their scores.

The CALIFORNIA PRISON HEALTH CARE SERVICES (CDCR – PLATA) reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

**General Qualifications:** Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others.

Class specs: http://www.dpa.ca.gov/textdocs/specs/s7/s7500.txt